

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 25th February 2019
In C.G.No:123/ 2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. B. Venkata Subbaiah,
Diguva Boppapuram,
Venkatagiri
Nellore Dist.

Complainant

AND

1. Assistant Engineer/ O/Venkatagiri
2. Assistant Divisional Engineer/O/Venkatagiri
3. Divisional Engineer/O/Naidupet

Respondents

ORDER

1. Complainant filed a petition before this forum regarding rectification of low voltage problem to his AGL services.
2. Respondents No. 1, 2 and 3 in their joint written submission to the Forum stated that the complainant grievance was attended and resolved by construction wing, Gudur in full shape under HVDS Scheme.
3. Complainant when contacted over phone by this Forum on 10.01.2019 at 12.45 P.M. expressed his satisfaction in resolving his grievance.
4. Since the grievance of the complainant was resolved by the respondents the complaint is disposed off in favour of the complainant.

C.G.No.123/2017-18/Nellore Circle

DESPATCHED
DATE 16/3

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th February 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.